

IMAGES RETAIL AWARDS 2010

THE 2010 EDITION OF INDIA RETAIL FORUM, ORGANISED BY IMAGES GROUP AT THE RENAISSANCE HOTEL IN MUMBAI, CULMINATED ON SEPTEMBER 29 WITH THE ANNOUNCEMENT OF IMAGES RETAIL AWARDS – WHERE INDIA'S TOP RETAIL COMPANIES AND CONCEPTS WERE RECOGNISED FOR THEIR OUTSTANDING ACHIEVEMENTS IN THE YEAR 2009-10. WHILE A NUMBER OF RETAILERS EMERGED WINNERS IN DIFFERENT CATEGORIES, THE BIGGEST WINNER WAS RETAIL (THE SECTOR) ITSELF.



Most Admired Retailer of the Year

FASHION & LIFESTYLE

**UNITED COLORS
OF BENETTON.**

Nominees:

- Bata • Titan • Levi's • Van Heusen • Tanishq
- Louis Philippe • Reebok

Presented by: Dr Bosch, Germany and Deepti Goyal,
head-Ambience Malls

Received by: Vinay Shinoy, ASIPAC, on the the behalf of Benetton



Most Admired Retailer of the Year

FOOD & GROCERY

FOOD BAZAAR
WHOLESALE PRICES

Nominees:

- More • Easyday • Reliance Fresh • Spencer's

Presented by: Wolf Schulte, chairman, SH Selections, Germany
and Paras Arora, senior vice-president, Anantraj
Projects Pvt Ltd

Received by: Sunil Biyani, director, Future Group



Most Admired Retailer of the Year

FOOD SERVICE



Nominees:

- Café Coffee Day • Mainland China • Haldiram's
- McDonald's • Domino's Pizza • Pizza Hut

Presented by: Nick Everitt, head of marketing intelligence, IDG

Received by: TG Vinod, ex-Yum employee received it on behalf
of Niren Chaudhary, MD, Yum Restaurants India
Pvt Ltd





Most Admired Retailer of the Year
CONSUMER ELECTRONICS

croma

Nominees:

- Next • Reliance Digital • eZone • Reliance iStore

Presented by: Richard Cuthbertson

Received by: Ajit Joshi, MD and CEO, Infinity Retail Ltd

Most Admired Retailer of the Year
LEISURE

CROSSWORD

Nominees:

- Reliance Timeout • Odyssey
- Landmark • Planet M

Presented by: Rolf Griesbach, advisor, DFV Publishing Group,
and Dr Marc Liewhr, DFV Publishing Group

Received by: BS Nagesh, vice chairman, Shopper's Stop Ltd



Most Admired Retailer of the Year
MULTIPLEX

PVR
PREMIERE

Nominees:

- Big Cinemas • INOX • Fun Multiplex • Cinemax
- Fame Cinemas

Presented by: Brendan Dorrian, CEO, Global Retail Network, UK

Received by: Vijay Kapoor, vice-president, PVR



cover story

Most Admired Retailer of the Year
MOBILE & TELECOM



Nominees:

- Uninor • Spice Hotspot • Reliance Webstore

Presented by: Mahesh Bhatt, film director

Received by: Shrikant Gokhle, CEO, The Mobile Store



Most Admired Retailer of the Year
BEAUTY & WELLNESS

THE BODY SHOP.

Nominees:

- VLCC • Kaya Skin Clinic • NewU • M.A.C

Presented by: Nayan Bheda, MD, Neptune Group

Received by: Sameer Prasad, CEO, The Body Shop

Most Admired Retailer of the Year
PHARMACY & HEALTHCARE



Nominees:

- Apollo Pharmacy • Religare Wellness • 98.4

Presented by: CY Pal, chairman, Franchisee Association of India,
and Rajeev Manchanda, director, Inventure India

Received by: Guardian Lifecare representative





Most Admired Retailer of the Year
HOME & INTERIORS



Nominees:

- TTK Prestige • Rosebys • Home Town • @home
- Home Stop

Presented by: John W Herbert, general secretary, European Home Center Retailer Association (EDRA)

Received by: Kabir Lumba, MD, Lifestyle International

Most Admired **INNOVATIVE CONCEPT**
of the Year

ciné diner

Nominees:

- Mom's Lounge • Spencer's Patisserie • Colours
- The Collective • William Penn • Presto Wonders

Presented by: Pranay Sinha, MD, Star Shopping Centers(P) Ltd

Received by: Tushar Dhingra, CEO, Big Cinemas



Most Admired Retailer of the Year
DEPARTMENT STORE

SHOPPERS STOP

START SOMETHING NEW

Nominees:

- Lifestyle • Pantaloons • Reliance Trends
- Westside • Central

Presented by: Nikhil Chaturvedi, MD, Provogue (India) Ltd

Received by: BS Nagesh, vice chairman, Shopper's Stop Ltd, Manohar Kamath, Shopper's Stop Ltd, and Devadas Nair, customer care associate and head supply chain and mission control



Most Admired Retailer of the Year
HYPERMARKET



Nominees:

- Spencer's Hyper • HyperCity • More Megastore • SPAR Hypermarket • Big Bazaar • Reliance Mart • Star Bazaar

Presented by: JP Biswas, vice-president, Marketing & Leasing, Sheth Developers & Realators

Received by: Anshuman Singh, MD & CEO, Future Supply Chains Solutions Ltd and Sunil Biyani, director, Future Group



Most Admired Retailer of the Year
CUSTOMER RELATIONS



Nominees:

- Lifestyle • Van Heusen • SPAR • Apollo • Guardian • Pantaloons

Presented by: Kishore Bhatija, CEO, Inorbit

Received by: Manohar Kamath, Shopper's Stop Ltd and Devadas Nair, customer care associate & head supply chain and mission control

Most Admired Retail Face of the Year
THOMAS VARGHESE

Nominees:

- Raj Jain • Kabir Lumba • Bijou Kurien • Govind Shrikhande • Rakesh Biyani • Vineet Kapila

Presented by: Radha Chaddha, Chadha Strategy Consulting

Received by: Thomas Varghese, CEO, Aditya Birla Retail Ltd



Most Admired **REGIONAL RETAILER** of the Year



kapsons

Nominees:

- Ritu Wears • Jade Blue • Sohum Shoppe
- Total • Le Marche • RMKV • MK Retail

Presented by: S Raghunandan, chairman, SCAI
Received by: Darpan Kapoor, Kapsons



RMKV
Wedding Silks

Nominees:

- Kapsons • Ritu Wears • Jade Blue
- Sohum Shoppe • Total • Le Marche • MK Retail

Presented by: S Raghunandan, chairman, SCAI
Received by: Kapil Jain on the behalf of RMKV

Most Admired **RETAIL LAUNCH** of the Year



Cinépolis

Nominees:

- Sports XS • Titan GoldPlus • Golfworx
- Head Quarters • Editions

Presented by: Arif Sheikh, president-retail, AIPL
Received by: Deepak Marda, joint MD, Cinepolis



Odyssey
INDIA'S PREMIER
LEISURE STORE CHAIN

Nominees:

- Sports XS • Titan GoldPlus • Golfworx
- Head Quarters, Cinepolis

Presented by: Arif Sheikh, president-retail, AIPL
Received by: Amit Bagaria, chairman & CEO, ASIPAC on the behalf of Odyssey

IMAGES Award for **EXCELLENCE IN RETAILING**



Presented by: Anshuman Singh, MD & CEO,
Future Supply Chains Solutions Ltd
Received by: MD Kumar, Dy GM - I/C (Retail Development), Indian Oil
Corporation Limited



Presented by: Anshuman Singh, MD & CEO,
Future Supply Chains Solutions Ltd
Received by: Sundeep Malhotra, CEO, Homeshop18



Most Admired **RETAIL GROUP**
of the Year



Nominees:

- Landmark Group • Reliance Retail • K Raheja Corp
- RPG Group • Tata Group • Aditya Birla Group

Presented by: Amitabh Taneja, chief convener, IRF, and Bijou Kurien,
chairman, IRF 2010

Received by: Sunil Biyani, director, Future Group